**Retrospective Report**

**Scrum Master: Teh Yi Ting**

**Project Name: EzWayBusTicketingSystem**

**Number of Iteration: 2**

**Iteration Duration: 28 November 2016 to 4 December 2016**

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| Things That Went Well |
| -Coordination among team members facilitated by Daily Scrum meetings  -Distribution of workload through all team members in effective way  -Fixed time boxes of sprints ensures all the user stories completed on time  -Tasks are well defined  -Tasks are appropriately designed  -Project objectives and goals were clear  -Continuous use of pivotal tracker effectively  -Effective communication by using Github  -Project goals are attainable within the timeframe |

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| Things That Not Went Well |
| -Customer representative absent on daily scrum meetings  -Customer representative unclear about user requirements, the user needs are not clearly defined.  -Communication problem between customer representative and the development team |