**Retrospective Report**

**Scrum Master: Teh Yi Ting**

**Project Name: EzWayBusTicketingSystem**

**Number of Iteration: 2**

**Iteration Duration: 21 November 2016 to 27 November 2016**

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| Things That Went Well |
| -Coordination among team members facilitated by Daily Scrum meetings  -Distribution of workload through all team members in effective way  -Fixed time boxes of sprints ensures all the user stories completed on time  -Tasks are well defined  -Tasks are appropriately designed  -Project objectives and goals were clear  -Continuous use of pivotal tracker effectively  -Effective communication by using Github  -Project goals are attainable within the timeframe |

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| Things That Not Went Well |
| -Customer representative absent on daily scrum meetings  -Customer representative unclear about user requirements, the user needs are not clearly defined.  -Communication problem between customer representative and the development team  -Unclear user requirements cause the big user story have to break down to smaller user story. For example, process login user stories have to break down into authentication and authorization. Authorization user story have to be developed in latter sprint instead of current sprint. |